

VelocityEHS is the right solution for Ember resources



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Amy Tetz

Safety Training Coordinator | Ember Resources

Ember Resources is Canada’s largest producer of coalbed methane. With locations throughout Alberta, it maintains over 10,000 wells and facilities, and has over 260 full-time employees.

After acquiring new assets in early 2015, Ember Resources more than doubled facilities, wells and also new employees. Two of these new staff included EHS professionals Duane Bolin, Safety & Regulatory Compliance Manager at Ember Resources, and Amy Tetz, Safety Training Coordinator at Ember Resources.

Mr. Bolin and Ms. Tetz had both used VelocityEHS with their previous employer, and saw that its powerful cloud-based solutions could bring the same efficiencies and optimizations to Ember Resources. This would be important, they believed, because the new, larger company would have expanded EHS responsibilities.

“When I came over, there was not a safety management system in place,” explains Mr. Bolin. “Incident tracking was being handled on an Excel spreadsheet. There was existing

software being used to house EHS data, but it was not consolidated. Amy and I both saw that there was the potential to capture more hazards and to pinpoint trends. Trying to do this on an Excel spreadsheet would quickly become too labor intensive. We needed something more powerful.”

Mr. Bolin and Ms. Tetz felt they already knew about a system that would help Ember Resources solve these issues and easily capture the new data they wanted.

“Both Amy and I had used VelocityEHS with [our previous employer],” says Mr. Bolin. “We knew from past experience that the VelocityEHS solution could be customized, but the more we looked at our current situation, the more it looked like the off-the-shelf version would meet our needs at Ember Resources. The off-the-shelf version has some key functions already incorporated for oil and gas companies. We were impressed by that. Not to mention that the final cost ended up being 50% lower than our expectations.”

After convincing their management team

that VelocityEHS was the right solution for Ember Resources, the implementation process began.

“The rollout was easy and seamless,” says Mr. Bolin. “We went with the off-the-shelf configuration option, meaning that we didn’t have the solution custom-configured to our facilities. I thought this might mean it would take longer to get everything up and running because we would need to adjust to the product. To the contrary, getting started was quick and simple right out of the box, and it met all of our needs. The orientation and training sessions also went very smoothly.”

Ms. Tetz seconds this.

“The orientation was great,” says Ms. Tetz. “As the system administrator, I loved the fact that I could spread the training and implementation over a couple of weeks focusing on one specific component of the system at a time. The entire rollout was smooth and whenever we’ve had a hitch or concern, VelocityEHS has addressed it immediately. To have a team come out

Ember Resources

- Canada’s largest producer of methane
- Over 10,000 wells and facilities
- VelocityEHS customer since 2015



and do a follow up when you need it is a tremendous value. Most times with companies, when you sign up for something you pay the invoice and then you don't hear from them again. We've never worried about that happening with VelocityEHS."

After implementation, Ember Resources began immediately noticing a positive impact on its incident management, audit, and other EHS functionalities.

"It was like night and day after installation," confirms Mr. Bolin. "Not only were the big efficiencies there, but there were little benefits that emerged too. For example, our field staff no longer had to handwrite hazard IDs and then submit them to be entered into another data base, which eliminated duplication of work for them as well as our safety coordinators. They really liked that."

"It has saved us time in other ways," adds Ms. Tetz. "The interactive interface is very simple to follow, so everything goes faster. You enter the incident, and you're done. To complete an incident in the VelocityEHS modules takes just a few minutes. Under our old way of doing things, it was more like fifteen or twenty."

Mr. Bolin concludes by emphasizing the extent to which the VelocityEHS solution has quickly become central to EHS workflow at Ember Resources thanks to the enhanced monitoring and tracking of tasks, risks, and requirements it provides.

"It really gave us a one stop shop to track data points, hazard information, and everything else we need to keep an eye on," says Mr. Bolin. "It's made things a lot easier to manage. Some of the new functions that we did not have before include the ability to add pictures or documents as attachments to reports, or have automatic notifications and due dates sent as part of the assignment process. In every way you can think of, it's been a pretty big positive."

HELPING OIL & GAS COMPANIES ACHIEVE THEIR EHS GOALS

VelocityEHS is committed to helping companies in the Oil & Gas Industry achieve their environment, health, safety and sustainability goals faster by delivering a solution that is easy to implement, simple to use, and drives engagement across the organization. As a longtime partner of many oil and gas companies, we understand intimately the pressures our customers face in controlling operational, regulatory, and health and safety risks. To that end, our comprehensive EHS platform includes solutions for incident management, audits & inspections, chemical management, compliance management, management of change and training management.

Find out today why so many oil and gas customers already trust VelocityEHS to improve their EHS and sustainability footprints and protect their bottom lines!

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