

VelocityEHS has created this helpful checklist to simplify your search for the best EHS software solution. Whether you're new to EHS software or looking to upgrade, it's the easy way to keep the award-winning features, benefits, service and support provided by VelocityEHS at the top of your list.

Incident Management Features & Benefits	VelocityEHS	Other
1. Vendor Profile		
Industry Standing & Market Experience	Industry leader since 1996	
Number of Current Customers	13,000+	
Number of Current System Users	8 million+	
Customer Retention Rating	97%	
Number of customers on latest product release/version	100%	
2. Design/User Experience		
Simple and intuitive user interface makes incident/near miss/hazard ID entry, analysis, and reporting fast and easy for users of all levels	✓	
System can be scaled across your entire enterprise, from the individual department or facility level, to every location throughout your organization	✓	
Responsive mobile design makes core system features and functionality fully available through your tablet or smart phone	✓	
User interface translated into 16 standard languages and growing	✓	
Built-in Training Toolkit includes videos, guides and tutorials to walk users through each of the system's features and functions for faster onboarding and easy re-training	✓	
Easy-to-use administrative controls mean there's no need to hire additional IT staff or system admins to maintain your system	✓	
3. Incident Recording, Analysis & Reporting		
Record detailed incident data including injuries, illnesses, near misses, hazards, environmental releases, and other workplace events all within a single, easy-to-use cloud-based system	✓	
Quickly and easily conduct in-depth incident investigations, risk assessments, and root cause analyses to generate more effective corrective actions and clearly document compliance	✓	
Instantly assign, monitor and manage associated corrective actions right from your desktop or mobile device	✓	
Dozens of out-of-the-box incident reports allow you to instantly and accurately visualize workplace safety performance across a wide range of the most informative lagging and leading indicators	✓	
Report Scheduling allows you to automatically generate and deliver selected reports to individual system users on a recurring basis, saving you time and effort	✓	
Instantly generate regulatory documents (OSHA forms 300, 300A, 301) for fast and easy electronic submission to OSHA's Injury Tracking Application (ITA)	✓	
User-configurable dashboards show users, at-a-glance, the most important actionable data including risk factors and leading indicators to more easily track preventive activities and promote greater employee engagement	✓	
Attach documents, photos, links, and other incident-related information for fast, easy access and reference	✓	
Automatic escalating email notifications at each workflow stage help to ensure deadlines are met and corrective actions are completed on-time, freeing you from the task of creating and sending emails	✓	
Workflow management settings ensure a common, consistent, predictable incident management process and give you precise visibility over every stage, from first report to incident closure	✓	



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4. Incident Reporting Native Mobile App		
Empower your employees to record and report incidents, near misses, and perform hazard identification anytime, anywhere using their mobile device	✓	
Instantly generate associated corrective actions right from your tablet or smart phone	✓	
Use your mobile device's native capabilities, including camera, voice-to-text, and notification features to capture incident data faster, and in greater detail	✓	
Record incident data even when you're offline, and automatically sync data and settings with your VelocityEHS account as soon as you're connected	✓	

5. Customer Care & Training		
Personalized customer implementation and onboarding, with one-on-one consultation to configure your system according to your unique EHS management needs	✓	
Remote and on-site user training including System Administrator/Super User Training and End User Training	✓	
Join a community of EHS experts whose experience and feedback drive the integration of industry best practices and innovate new features into VelocityEHS products at an accelerated pace	✓	
Full application support services, including convenient access to our Customer Support Team to submit support requests, with timely and accurate resolution of issues at no additional cost	✓	

6. IT Support & Data Security		
128-bit SSL Certification and data encryption protocols	✓	
Hosting facility is staffed 24/7, with state-of-the-art security features including photo and biometric ID systems	✓	
System safeguards including RAID 5 storage, multiple redundant web, mobile app, database and file servers, redundant power supplies, facility environmental controls and back-up equipment	✓	
All customer data is automatically backed up on a nightly basis and stored at secure off-site facilities	✓	
Servers are monitored 24/7 for attempted network incursions using a suite of continuously-updated cutting-edge network security software	✓	
Alignment with PIPEDA, EU Data Protection Directive 95/46/EC and GDPR, CSAE 3416 Type 2, SSAE 16 SOC 1 Type 2, ISAE 3402 Type 2, CICA, and Privacy Shield control standards	✓	
Third-party verified for compliance with AICPA SOC 2 Type II across the entire solution stack, including data colocation, cloud hosting, and disaster recovery services	✓	

7. Total Cost of Ownership		
DOES NOT require third-party consultants to implement and maintain the system	✓	
DOES NOT charge based on a per-user fee, enabling all of your employees to access the system at no additional cost	✓	
Solution includes Reports and Dashboards, responsive mobile design, VelocityEHS Mobile App and Corrective Action management capabilities - at no extra cost	✓	
True cloud-based hosting services eliminate the need for additional IT resources, hardware, and software licensing costs	✓	
Software updates are applied to your system instantly and automatically, at no additional fee, giving you the latest and most advanced system features as soon as they are released	✓	
Easy system configurability eliminates the need for costly software customizations, and provides the flexibility needed to ensure long-term value for your business	✓	

